Samford students... By now you no doubt have seen the communication from Buck Brock concerning credits and refunds for certain spring 2020 charges. If you are due a refund, we want you to be able to access those funds as quickly as possible once they are made available around April 30th. The best way to ensure this is the case is to sign up for or confirm you have already signed up for direct deposit.

By signing up for direct deposit, any refund owed to you from Samford will be sent to the financial account of your choosing. We recommend all students establish direct deposit as your preferred method of receiving funds from Samford. It is the most secure and quickest method to receive funds. Below are the steps for signing up.

Tip: You may use any personal checking or savings account. Do not enter other accounts, such as money market, HELOCs, corporate account numbers, credit cards, or traveler's checks. If you already have direct deposit established, please double check the account that is being used. If the account is closed or not the one you want to use, you should change it immediately.

1. Go to [www.samford.edu/go/ebill](http://www.samford.edu/go/ebill)

2. Log in with your Samford ID and Password
3. Click on “Refunds” link at the top of the home page

4. If you have not set up direct deposit, you’ll see a green “Set up account” button on the refund page. Click that button and follow the prompts to set up direct deposit.

5. If you don’t see the green button, instead you see a gear like this 🛠️, click the gear and check your direct deposit settings.

6. PLEASE NOTE: You will need the bank routing number and the account number for your account in order to set up direct deposit. See the example below on where to find this information. If you have questions about the routing number or account number,
please contact your bank/credit union/financial institution for assistance. See the “Tip” above for information on what types of accounts are allowable.

ABA Routing Example

Please enter your banking information as shown in the example above.

- **Routing number** - always comes first and is exactly 9 digits.
- **Account number** - varies in length. May appear before or after the check number, include any leading zeros, but omit spaces and non-numeric characters.
- **Check number** - is not needed. Do not include the check number.

It is important to enter your banking account information accurately, or your payment cannot be successfully completed. If you have questions, please contact your bank.

DO NOT enter your debit card number.

If you have any questions about direct deposits or any portion of Mr. Brock’s email, please contact us at OneStop@samford.edu. Thank you and best wishes for a strong finish to the semester.