

Student Concerns and Crises

A Guide for Faculty and Staff Response

| Concern | Contact | Response |
|-------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Class Attendance | Academic Success Center 205-726-2698 success@samford.edu | If a student misses more than two consecutive classes without notice, report the absences to the Academic Success Center, located in 101 Dwight Beeson Hall. |
| Academic Distress | Academic Success Center 205-726-2698 success@samford.edu | If you perceive a student is struggling academically or experiencing learning challenges, refer the student to the Academic Success Center, located in 101 Dwight Beeson Hall, for consultation regarding available services and support. |
| Emotional Distress | Counseling Services 205-726-4083 CARE Team 205-726-2825 | If you perceive a student is experiencing emotional distress (anxiety, depression, disorientation, etc.), contact Counseling Services immediately. After contacting Counseling Services, please alert the CARE Team by phone, email samfordcares@samford.edu or through the online submission form at samford.edu/go/samfordcares . |
| Disability | Disability Resources 205-726-4078 disability@samford.edu | If a student has disclosed that he/she has a disability, believes he/she has a disability or has received accommodations previously, refer the student to Disability Resources, located in 103 Dwight Beeson Hall, for consultation. Remember that students have the right to choose not to disclose disabilities. |
| Student Medical Condition | CARE Team 205-726-2825 | In the event that a student suffers from a chronic medical condition, injury or hospitalization that prevents class attendance, please alert the CARE Team by phone, email samfordcares@samford.edu or through the online submission form at samford.edu/go/samfordcares . |
| Death in Family of a Student | CARE Team 205-726-2825 Vice President of Student Affairs 205-726-2736 | Information related to the death of a student's family member should be reported to the CARE Team through the Office of Spiritual Life or the Office of the Vice President of Student Affairs and Enrollment Management, located on the third floor of Sullivan-Cooney Family Field House. |
| Death of a Student | Public Safety 205-726-2020 Vice President of Student Affairs 205-726-2736 | Information related to the death of a current student should be reported to Public Safety, located in 301A Seibert Gym. Also, notify the Office of the Vice President of Student Affairs and Enrollment Management, located on the third floor of Sullivan-Cooney Family Field House. |
| Aggressive Behavior | Public Safety 205-726-2020 | If a student exhibits aggressive behavior that threatens the safety of others or the quality of the education environment, contact Public Safety immediately, located in 301A Seibert Gym. |
| Threat to Self/Others | Public Safety 205-726-2020 | If a student expresses a desire or intent to commit suicide, he/she can also be a threat to others. It is imperative that you contact Public Safety immediately, located in 301A Seibert Gym. |
| Sexual Assault | Title IX Coordinator 205-726-2764 Public Safety 205-726-2020 | Any information related to an allegation of sexual misconduct must be reported to the Title IX coordinator. With the exception of the university counselor, university ministers and campus physician, university employees must report sexual assault allegations. File a report with Public Safety, located in 301A Seibert Gym. File an anonymous report at samford.edu/students/title-ix . |